

Theme	No	Commitment	Measures of Success	Programme	Projects	Progress
Resilient Communities	1	Community resilience, community based care and support is strengthened by introducing Newport Cares - a programme which enables peer support and provides an holistic approach to care.	<ul style="list-style-type: none"> <li>• Implementation of a Health and Well-being hub which can provide day and work opportunities, carer's respite, social prescribing and care closer to home.</li> <li>• Alongside traditional day opportunities, evidence of a very different offering being delivered with activities in a wider range of different settings.</li> <li>• Evidence of community initiatives being delivered</li> <li>• Reduction in social isolation</li> <li>• Improved neighbourhood networks and support older people and adults with complex needs to live independently (e.g. good gym, casserole club).</li> <li>• Implementation of an extended Older Person's stay Well Plan Project across Newport.</li> </ul>		<ul style="list-style-type: none"> <li>• Care closer to home</li> </ul>	<p>Care closer to Home is a joint health and social care project led by health, the governance for which is through both Newport Integrated Partnership Board ( NIP ) and Aspirational People Board.</p> <p>The project objective is to create joined up person centred care focussing on what is important to people and communities and the skills and attributes needed that enable people to live independent and active lives within their community.</p> <p>✓</p>
					<ul style="list-style-type: none"> <li>• Health and Wellbeing Hub</li> </ul>	<p>✓ The Health and Wellbeing Hub will help to support the overall aims of Care closer to Home. The work is in planning and development stage working with health, all mapping of processes complete. The Hub will be implemented within the 2019-12 financial</p>

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						year.
					<ul style="list-style-type: none"> <li>• Day Opportunities</li> </ul>	✓ The diagnostic phase of the Day opportunities project is nearing completion. The report will be presented to the Head of Adult services and then Aspirational People Board for sign off to the next phase-implementation
					<ul style="list-style-type: none"> <li>• Older Peoples Pathway</li> </ul>	Older Persons stay well plan was set up as part of a project back in 2015-16. The governance for this project is provided by Integrated Health and Social Care Board-NIP. This board is jointly chaired by strategic directors of both organisations. Project updates are submitted on a quarterly basis as the piece of work is now established as business as usual To give an example of numbers over 800 people in Newport over the age of 75 have a stay well plan.  Community connector team,

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						<p>who are funded through ICF, provide community links and opportunities to help reduce social isolation supporting over 2000 people each year. Community connector team, who are funded through ICF, provide community links and opportunities to help reduce social isolation supporting over 2000 people each year. ✓</p>
	2	<p>Prototype work to establish Community Investment Zones which transform the service offer in Newport's five most deprived areas is underway.</p>	<ul style="list-style-type: none"> <li>• Prototype Community Investment Zones up and running</li> <li>• Evidence of community-owned and community driven support</li> <li>• Evidence of improved lives of young people through enablement.</li> </ul>		<ul style="list-style-type: none"> <li>•</li> </ul>	<p>The concept of CIZ is to focus service support within our 4 most deprived wards, we have started this process through Neighbourhood Hubs and have identified community regeneration services and partners who can deliver services in communities.</p> <p>Areas have been identified-</p> <p>East of Newport – Ringland, Always, Somerton, Moorland Park</p> <p>Central Newport – Pillgwenlly, Maindee</p> <p>West Newport – Maesglas,</p>

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						<p>Duffryn, Gaer</p> <p>North Newport – Bettws, Malpas, Shaftsbury</p> <p>The targeting of services in our CIZ through Neighbourhood Hubs will be implemented by April 2019</p> <p>The wider CIZ partners will be reviewed between now and April 2019.</p>
	3	A default presumption in favour of community asset transfer is fully embedded - meaning that citizens can develop a vision for building on their own community assets.	<ul style="list-style-type: none"> <li>• A new Assets Policy</li> <li>• Evidence of the new approach being embed through Community Investment Zone prototypes (see commitment 2).</li> </ul>		•	✓
	4	Newport City Council makes the city's dementia-friendly status real by introducing dementia-friendly work practices across the council and creating dementia-friendly toolkits for local businesses to use.	<ul style="list-style-type: none"> <li>• A simple toolkit and online training module available for staff and businesses to use.</li> <li>• Increase in the provision of specialised Dementia care.</li> </ul>		•	We achieved Dementia City Status ( DFC) in June 2015 We have 5358 dementia friends across the city and have encouraged a number of organisations to support DFC including care and repair Newport dragons, schools and banks.

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					•	
	5	The Newport Children's Charter sets out our commitment to children and families, including headline commitments to children in care and care leavers.	<ul style="list-style-type: none"> <li>• Business case agreed and in place, aimed at increasing tertiary education capacity in Newport</li> <li>• Business cased aligned with political commitments to develop Newport's Knowledge Quarter enabling a seamless transition from school to college to university.</li> </ul>		•	Childrens Charter feeds into Aspirational People ✓ It is constituted as a formal project and will deliver the Charter through the Newport Youth Council by the 31 March 2019
Aspirational People	6	The City has modern, increased tertiary education capacity that meets the needs of Newport's future economic and social changes.	<ul style="list-style-type: none"> <li>• Reduction in the number of children on the Child Protection Register from 95 to 85.</li> <li>• Improved placement stability, including achieved permanence for 85% (up from 75%).</li> <li>• Reduced number of children accessing more than three placements to 5%.</li> <li>• 85% of care leavers entering employment, education or training (up from 60%)</li> <li>• Providing care leavers with tailored opportunities through the Newport Work Discovery Programme</li> <li>• Care leavers exemption from council tax until they are 25.</li> <li>• Improved and increased tertiary</li> </ul>		•	✓ These figures are monitored through PIs within social care however there are difficulties accessing the data. Social care have a new all Wales data system WCCIS and we cannot at this moment in time access the relevant data. We are not alone this is a national challenge across Wales
					• Work Discovery Week	Care leaver opportunities will be specifically identified as part of the Work discovery programme.

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			<p>education capacity.</p> <ul style="list-style-type: none"> <li>• Fewer than ten children being educated outside of the city</li> <li>• Reduced out of county children's social care placements by 25%.</li> </ul>		<ul style="list-style-type: none"> <li>• Tertiary education</li> </ul>	<ul style="list-style-type: none"> <li>✓ Future work</li> </ul>
					<ul style="list-style-type: none"> <li>• OOC placement project</li> </ul>	<ul style="list-style-type: none"> <li>✓ Out of County placement project is progressing They have permission to purchase 3 establishments to turn into in house children facilities Rose Cottage will be operational by 2019.</li> </ul>
						<ul style="list-style-type: none"> <li>•</li> </ul>
	7	Three new state of the art schools will be built, tangibly improving student choice and the educational offer in the city.	<ul style="list-style-type: none"> <li>• Utilisation of funds associated with house building</li> <li>• The build of three new schools in Newport.</li> </ul>			<p>Glan Llyn, Llanwern and Whiteheads are the 3 funded schools</p> <ul style="list-style-type: none"> <li>✓ Glan Llyn is complete and will open in September 2019</li> </ul>
	8	The annual Newport Work Discovery week is established bringing together residents, employers and the public sector to connect and raise aspirations. The council commits to 15 apprenticeships per year as	<ul style="list-style-type: none"> <li>• Occurrence of a work discovery week bringing work experience together with inspirational talks and lectures, podcasts, and visits to work places. The council will open its doors through the week and will encourage partners to do the same.</li> <li>• At least 15 apprenticeships at the</li> </ul>		<ul style="list-style-type: none"> <li>• Work Discovery Week</li> </ul>	<p>Base line data will be collated by the 19<sup>th</sup> October Aspirational People Board will formally review the diagnostic information and sign off move on into the implementation phase. Work discovery week opportunities will also</p>

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		part of this city-wide drive.	<ul style="list-style-type: none"> <li>council being awarded each year</li> <li>Evidence of major suppliers offering apprenticeships.</li> <li>Care leavers provided with work experience and apprenticeship opportunities</li> <li>Evidence of major suppliers providing similar work experience and apprenticeship opportunities through the tender process.</li> <li>Evidence of partner organisations providing opportunities to care leavers.</li> </ul>			<p>identity opportunities for children's with mental health problems to access supportive work</p>
						<p>✓ Currently 11 apprenticeships across the Council</p>
	9	Increasing educational and social care capacity, so that fewer than ten children are educated out of the city, and the number of out of county social care placements is reduced by 25%.	<ul style="list-style-type: none"> <li>Full utilisation of existing skills and capacity.</li> <li>Increased internal capacity to meet future need.</li> </ul>		<ul style="list-style-type: none"> <li>SEN/ALN PROJECT</li> </ul>	<p>Improved monitoring of Out of County Placements, streamlined process and budget monitoring procedures. Undertaken a transport and overall commissioning review to ensure best practice and efficiencies.</p> <p>This work is looking at all aspects of the service including improved monitoring of Out of County Placements, streamlined</p>

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						process and budget monitoring procedures. A transport and overall commissioning review to ensure best practice and efficiencies is also in progress
					•	✓
	10	Newport will improve the number of students that achieve at least 5 GCSE A*-C, including English and Mathematics, in line with the Welsh average.	<ul style="list-style-type: none"> <li>• Evidence of school improvement</li> <li>• Evidence of on-going support to school clusters and alliances.</li> </ul>		•	✓ Reporting structure to Aspirational People Board
Thriving City	11	A Newport Festival of Democracy and redeveloped Heritage Discovery Centre represent the city's increasingly vibrant cultural offer with an increase in visitor numbers recorded.	<ul style="list-style-type: none"> <li>• A Heritage discovery centre, tourist trail and garden train in the city.</li> <li>• Sports events, and other cultural events in the city through</li> <li>• A festival of democracy, celebrating the best of Newport's heritage offer building on existing, popular city centre events like the Food Festival and 'Big Splash'.</li> <li>• Sponsorship</li> </ul>	City Regeneration	<ul style="list-style-type: none"> <li>• Heritage Discovery Centre</li> <li>• Transporter Bridge</li> </ul>	✓ Projects being conceptualised and scoped



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	12	Newport's future business offer is driven by the Newport Business Collaborative: a transformed business innovation group which builds on today's informal grouping and helps to increase the proportion of successful SMEs in the city.	<ul style="list-style-type: none"> <li>• Drive the Work Discovery Week and Festival of Democracy.</li> <li>• Newport established as a regional hub for SME development and digital and technological enterprise in particular.</li> <li>• Purple flag status for our night time economy.</li> <li>• Inform the 10 'pathways to work' which the council will develop.</li> <li>• Shape the city's on-going regeneration.</li> </ul>	City Regeneration	<ul style="list-style-type: none"> <li>• Review of Commercial and Industrial Properties</li> <li>• Destination Management</li> </ul>	✓ Joint group with external business partners established to develop website
	13	Real progress on transforming Newport City Centre through redeveloping sites like the Westgate Hotel, Chartist Tower and the Market, and creative use of existing cultural and commercial assets.	<ul style="list-style-type: none"> <li>• Delivery of the next phase of Newport's physical regeneration.</li> <li>• Implementation of strategies to proactively encourage business to come to the city (to be based here and for conferences).</li> <li>• Empty buildings and shops being occupied by meanwhile uses and new start-ups</li> <li>• High-grade offices available.</li> </ul>	City Regeneration	<ul style="list-style-type: none"> <li>• Targeted Regeneration Investment</li> </ul>	✓ Projects submitted to Welsh Government: <ul style="list-style-type: none"> <li>○ Chartist Tower external cladding £1.611m over 2 years</li> <li>○ Market Arcade Internal Refurb £1m over 3 years</li> <li>○ £4m loan facility</li> </ul> ✓ City Centre Master Plan, outlining how the Council will deliver on this commitment.

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	14	Illegal city centre parking dramatically reduced through a step change in behaviour and enforcement.	<ul style="list-style-type: none"> <li>✓ Review of our approach to illegal city centre parking</li> <li>✓ An agreed approach to parking enforcement, city centre recognising that parking, traffic management, business access and respect for pedestrians are essential to future economic success.</li> <li>• Measures in place to incentivise legal parking, and reduce illegal parking.</li> </ul>	Infrastructure	<ul style="list-style-type: none"> <li>• Civil Parking Enforcement</li> </ul>	<ul style="list-style-type: none"> <li>✓ £1.3m capital secured, £800k of this for signs and lines compliance</li> <li>✓ Application approved by Welsh Government</li> <li>✓ Project Manager appointed and project team established.</li> <li>✓ Implementation date agreed for summer 2019.</li> <li>✓ Statutory consultation completed.</li> </ul>
	15	A new household waste recycling facility is built as part of a new Love Newport deal with residents on waste, recycling and community pride.	<ul style="list-style-type: none"> <li>• A new recycling plant to meet statutory targets in place and functional</li> <li>• Evidence of increased re-use and recycling.</li> <li>• Evidence of community groups looking after their own area</li> <li>• Schemes in place that provide communities with tool and materials to paint, clean, maintain and improve things they care about.</li> </ul>	City Services	<ul style="list-style-type: none"> <li>• Waste</li> </ul>	<ul style="list-style-type: none"> <li>✓ Options appraisal completed and presented to Overview Scrutiny Committee for consideration.</li> <li>✓ Waste Strategy approved by Cabinet Member/Cabinet</li> <li>✓ Potential sites shortlist finalised for new household waste recycling facility being considered.</li> </ul>

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Modernised Council	16	Develop the Newport Intelligence Hub to create a one stop shop for spatial and geographic data, data analytics, infographics and open access data to support the drive for evidence-based working.	<ul style="list-style-type: none"> <li>✓ Re-aligned resources</li> <li>• Intelligence as an integral part of our business processes.</li> <li>• Working with key public, private and third sector partners providing enhanced quality and accessibility of Intelligence services.</li> <li>• Integrated citizen engagement into intelligence processes.</li> <li>• Utilising data development benefits of the LoRaWAN Internet of Things.</li> </ul>	Digital City	<ul style="list-style-type: none"> <li>• Newport Intelligence Hub Project Team (now closed)</li> <li>• Service Delivery</li> </ul>	<ul style="list-style-type: none"> <li>✓ Newport Intelligence Hub created and manager appointed into post</li> <li>✓ Resources re-aligned with some administrators of major systems transferred to new team and an intelligence community established to engage with others.</li> </ul>
	17	We will create a Digital Ecosystem for Newport that rapidly intensifies the growth of the digital economy sector, and provides a platform for businesses to connect, innovate and grow and communities to participate, interact and self-support.	<ul style="list-style-type: none"> <li>• In partnership with higher education, deliver expanded national software and cyber academies.</li> <li>• Existing digital businesses and new start-ups collaborating and co-producing via the Newport Business Collaborative.</li> <li>• Bespoke incubation and co-working space available for new digital and technological companies.</li> <li>✓ Free Wi-Fi across the city continuing to be on offer</li> <li>• A digi-buddy scheme available in public buildings to enable people to access digital services.</li> </ul>	Digital City	<ul style="list-style-type: none"> <li>• WiFi and LFFN</li> </ul>	<ul style="list-style-type: none"> <li>✓ Joint LFFN funding bid submitted</li> <li>✓ Joint LFFN procurement underway</li> </ul>

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	18	Four multi-agency Neighbourhood Service Hubs will be created which bring together a range of different services to support better outcomes and manage demand in areas of Newport with the highest need as evidenced in our well-being profile.	<ul style="list-style-type: none"> <li>Four operational hubs, based in areas of highest demand, providing an integrated offer of neighbourhood-based, voluntary-accessed services like Communities First, Families First, Flying Start, Play Development, youth Services, and Work and Skills support.</li> <li>Hubs working closely with the Community Investment Zone prototypes providing holistic council and non-council based support.</li> </ul>	Digital City	<ul style="list-style-type: none"> <li>Neighbourhood Hubs</li> </ul>	<ul style="list-style-type: none"> <li>✓ Pilot hub endorsed by Cabinet with application to Welsh Government for Ringland for £600k over 1 year</li> </ul>
	19	We will create an inviting and inspiring work environment, freeing up 50% of our estate (including 20% of our Civic Centre) to save money and create space for commercial and social innovation.	<ul style="list-style-type: none"> <li>The number of buildings we operate out of reduced by 50%</li> <li>Operating an average of 2:1 desk ratio</li> <li>Many staff working flexibly from home on a regular basis.</li> <li>Space made available, through changes, in use by new businesses, growing businesses and organisations undertaking work with social value.</li> <li>Reduced costs of delivering back office functions through regionalisation, as appropriate.</li> </ul>	Asset Management	<ul style="list-style-type: none"> <li>Transformation of the Civic Centre</li> </ul>	<ul style="list-style-type: none"> <li>✓ Review of the use of the Civic Centre by Place Making consultancy</li> <li>✓ Review of the safety of the Civic Centre by **</li> <li>✓ Pilot of wall designs promoting the corporate vision in 527a</li> <li>✓ Vacation of Floors 1 and 2 West</li> <li>✓ An audit of surplus furniture is underway</li> </ul>
				The Way We Work	<ul style="list-style-type: none"> <li>Regionalisation</li> </ul>	<ul style="list-style-type: none"> <li>✓ Investigation of opportunities across four collaborating authorities on HR Transactional and Payroll complete</li> </ul>
					<ul style="list-style-type: none"> <li>Our People</li> </ul>	<ul style="list-style-type: none"> <li>✓ People and Culture Strategy 2018 – 2022</li> <li>✓ Learning and</li> </ul>

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						development programme ✓ Staff handbook
				Digital City	<ul style="list-style-type: none"> <li>• System Rationalisation</li> <li>• Digital by Design</li> <li>• Digitally Empowered workforce</li> <li>• AIR</li> <li>• Web Development</li> <li>• IT Service Review</li> <li>• Office 365</li> </ul>	<ul style="list-style-type: none"> <li>✓ *** consultancy engaged to undertake IT Service Review</li> <li>✓ Office 365 project team established and project underway to with baseline assessment and delivery plan in traction.</li> </ul>
				Fleet and Environment	<ul style="list-style-type: none"> <li>• Council Transport and Parking</li> </ul>	<ul style="list-style-type: none"> <li>✓ Project concept agreed, awaiting allocation of Project Manager to take forward</li> </ul>
	20	Each citizen in Newport has access to a 'My Account' - an individual online portal which allows them to do business with the council and online.	<ul style="list-style-type: none"> <li>• 'My Account' facility available to citizens delivering improve access to services</li> <li>• Improved and expand 'report it' facility.</li> <li>• Some of our services accessible only online with support to help citizens use the online service available at community hubs and libraries.</li> </ul>	Digital City	<ul style="list-style-type: none"> <li>• My Newport</li> </ul>	<ul style="list-style-type: none"> <li>✓ A replacement Customer Replacement Management (CRM) system procured.</li> <li>✓ A project team has been established with system development underway</li> <li>✓ Completion of a review of online forms</li> </ul>